





# Chapter 14: The principal-agent problem

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- Hidden actions (Moral hazard) (§14.B)
  - Hidden information (§14.C)

## §14.B Hidden actions

**Principal-Agent model** The owner of a firm (the principal) hires a manager (the agent).

**The effort level of the manager** The effort is not observable nor verifiable.  $e_H$ : high effort,  $e_L$ : low effort.

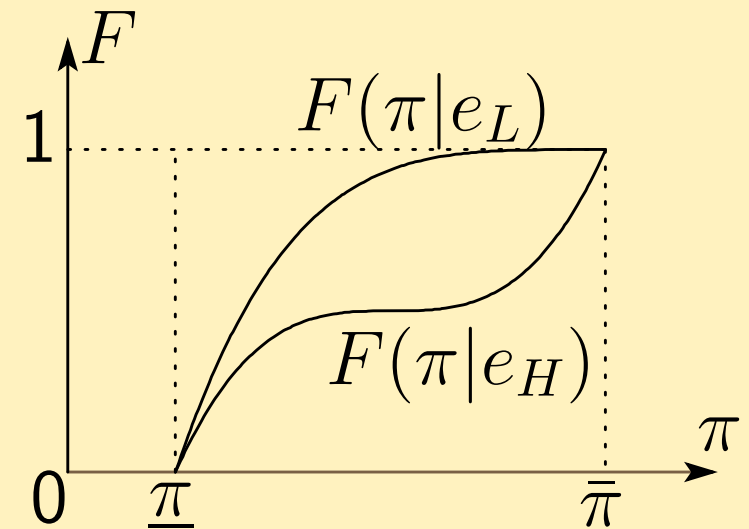
## §14.B Hidden actions

**The effort level of the manager** The effort is not observable nor verifiable.  $e_H$ : high effort,  $e_L$ : low effort.

**The profit of the firm  $\pi$**  This is observable and verifiable. This depends on the density function  $f(\pi|e)$  on  $[\underline{\pi}, \bar{\pi}]$  given  $e$ .

$$\forall e, \forall \pi \in [\underline{\pi}, \bar{\pi}], f(\pi|e) > 0.$$

$$\forall \pi \in (\underline{\pi}, \bar{\pi}), F(\pi|e_H) < F(\pi|e_L).$$



# Hidden actions (Moral hazard)

**The owner's profit**  $\pi - w$ , where  $w$  is the wage.

**The manager's net utility**  $u(w, e) = v(w) - g(e)$ ,

where  $v' > 0$ ,  $v'' < 0$ ,  $g(e_H) > g(e_L)$ .

$\bar{u}$ : The manager's reservation utility.

# Hidden actions (Moral hazard)

**Effort is observable and verifiable (benchmark)**

$$\begin{aligned} \max_{e \in \{e_L, e_H\}, w(\pi)} \quad & \int (\pi - w(\pi)) f(\pi|e) d\pi \\ \text{s.t.} \quad & \int v(w(\pi)) f(\pi|e) d\pi - g(e) \geq \bar{u}. \end{aligned} \quad (1)$$

1st, find optimal  $w$  for each  $e$ ; 2nd, find the optimal  $e$ .

**The first stage** This is equivalent to

$$\begin{aligned} \min_{w(\pi)} \quad & \int w(\pi) f(\pi|e) d\pi \\ \text{s.t.} \quad & \int v(w(\pi)) f(\pi|e) d\pi - g(e) \geq \bar{u}. \end{aligned} \quad (2)$$

# Hidden actions (Moral hazard)

**The first stage**  $\min_{w(\pi)} \int w(\pi) f(\pi|e) d\pi$

$$s.t. \int v(w(\pi)) f(\pi|e) d\pi - g(e) \geq \bar{u}.$$

**F.O.C.**  $w(\pi)$  at each level of  $\pi \in [\underline{\pi}, \bar{\pi}]$  must satisfy

$$-f(\pi|e) + \gamma v'(w(\pi)) f(\pi|e) = 0, \text{ or } \frac{1}{v'(w(\pi))} = \gamma, \quad (3)$$

where  $\gamma$  is the Lagrange multiplier. Thus, **regardless of  $\pi$** ,  $w(\pi)$  is constant ( $w_e^*$ ). The risk-neutral owner fully insures the risk-averse manager.

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where  $\gamma$  is the Lagrange multiplier. Thus, **regardless of  $\pi$** ,  $w(\pi)$  is constant ( $w_e^*$ ). The risk-neutral owner fully insures the risk-averse manager.

**The optimal wage** Since the constraint is binding,

$$\int v(w_e^*)f(\pi|e)d\pi - g(e) = \bar{u} \rightarrow w_e^* = v^{-1}(g(e) + \bar{u}).$$



# Hidden actions (Moral hazard)

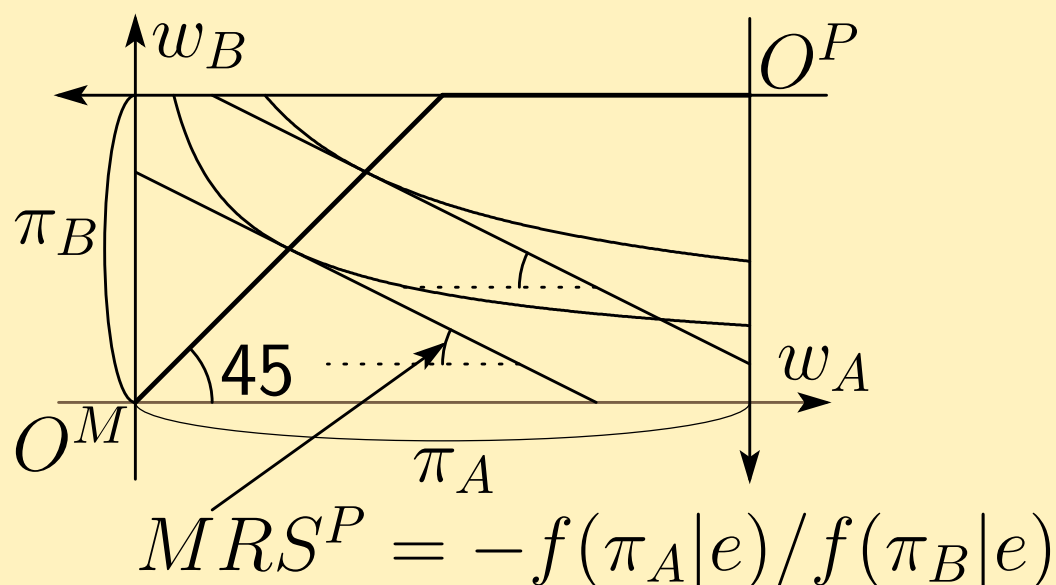
**Full insurance** Suppose that there are only two events  $\pi_A$

and  $\pi_B$ .  $U^P = -[f(\pi_A|e)w_A + f(\pi_B|e)w_B],$  (4)

$$MRS^P = -f(\pi_A|e)/f(\pi_B|e). \quad (5)$$

$$U^M = f(\pi_A|e)v(w_A) + f(\pi_B|e)v(w_B), \quad (6)$$

$$MRS^M = -[f(\pi_A|e)v'(w_A)]/[f(\pi_B|e)v'(w_B)]. \quad (7)$$



# Hidden actions (Moral hazard)

**The second stage**     Given  $w_e^* = v^{-1}(g(e) + \bar{u})$  in stage 1,

$$\begin{aligned} & \max_e \int (\pi - v^{-1}(g(e) + \bar{u})) f(\pi|e) d\pi \\ \rightarrow & \max_e \int \pi f(\pi|e) d\pi - v^{-1}(g(e) + \bar{u}). \end{aligned} \quad (8)$$

# Hidden actions (Moral hazard)

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**Proposition 14.B.1**     In the principal-agent model with observable (and verifiable) managerial effort, an optimal contract satisfies that the manager chooses the effort  $e^*$  that maximizes (8) and pays the manager a fixed wage  $w^* = v^{-1}(g(e^*) + \bar{u})$ .

# Hidden actions (Moral hazard)

**Example 1**  $\pi \in [0, 2]$ ,  $\bar{u} = 0$ ,  $v(w) = \sqrt{w}$ ,  $v^{-1}(v) = v^2$ ,  
 $g(e_H) = a \in (0, 1)$ ,  $g(e_L) = 0$ , For  $\pi \in [0, 2]$ ,

$$f(\pi|e_L) = 1 - \frac{\pi}{2}, \quad E(\pi|e_L) = \int_0^2 \pi f(\pi|e_L) = \frac{2}{3},$$

$$f(\pi|e_H) = \frac{\pi}{2}, \quad E(\pi|e_H) = \int_0^2 \pi f(\pi|e_H) = \frac{4}{3}.$$

# Hidden actions (Moral hazard)

**Example 1**  $\pi \in [0, 2]$ ,  $\bar{u} = 0$ ,  $v(w) = \sqrt{w}$ ,  $v^{-1}(v) = v^2$ ,  
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$$f(\pi|e_L) = 1 - \frac{\pi}{2}, \quad E(\pi|e_L) = \int_0^2 \pi f(\pi|e_L) = \frac{2}{3},$$

$$f(\pi|e_H) = \frac{\pi}{2}, \quad E(\pi|e_H) = \int_0^2 \pi f(\pi|e_H) = \frac{4}{3}.$$

The wage schedule is

$$w_L^* = v^{-1}(g(e_L) + \bar{u}) = 0, \quad w_H^* = v^{-1}(g(e_H) + \bar{u}) = a^2.$$

# Hidden actions (Moral hazard)

**Example 1**  $\pi \in [0, 2]$ ,  $\bar{u} = 0$ ,  $v(w) = \sqrt{w}$ ,  $v^{-1}(v) = v^2$ ,  
 $g(e_H) = a \in (0, 1)$ ,  $g(e_L) = 0$ , For  $\pi \in [0, 2]$ ,

$$f(\pi|e_L) = 1 - \frac{\pi}{2}, \quad E(\pi|e_L) = \int_0^2 \pi f(\pi|e_L) = \frac{2}{3},$$

$$f(\pi|e_H) = \frac{\pi}{2}, \quad E(\pi|e_H) = \int_0^2 \pi f(\pi|e_H) = \frac{4}{3}.$$

The wage schedule is

$$w_L^* = v^{-1}(g(e_L) + \bar{u}) = 0, \quad w_H^* = v^{-1}(g(e_H) + \bar{u}) = a^2.$$

The condition that the owner implements  $e_L$  is

$$E(\pi|e_L) - w_L^* \geq E(\pi|e_H) - w_H^* \Leftrightarrow a \geq \sqrt{\frac{2}{3}}.$$

**Optimal contract:** When the manager is risk-neutral  
**(benchmark)** When the effort is observable, (8)  
becomes as follows:

$$\max_e \int \pi f(\pi|e) d\pi - [g(e) + \bar{u}]. \quad (9)$$

**Optimal contract:** When the manager is risk-neutral (benchmark) When the effort is observable, (8) becomes as follows:

$$\max_e \int \pi f(\pi|e) d\pi - [g(e) + \bar{u}]. \quad (9)$$

**Proposition 14.B.2** In the principal-agent model with **unobservable** managerial effort and **risk-neutral** manager, an optimal contract generates the same effort choice and expected utilities for the manager and the owner as when effort is observable.



# Hidden actions (Moral hazard)

**Proof:** The owner can never do better when effort is not observable than it is. Thus, if a contract gives the owner the same maximal payoff that he receives under full information, it is optimal.

Suppose that the owner offers  $w(\cdot)$  where

$$w(\pi) = \pi - \alpha^*, \text{ where } \alpha^* \equiv \int \pi f(\pi|e^*)d\pi - [\bar{u} + g(e^*)].$$

The manager's expected utility is

$$\int w(\pi)f(\pi|e)d\pi - g(e^*) = \int \pi f(\pi|e)d\pi - g(e) - \alpha^*.$$

Let  $e^*$  be the optimal effort in eq. (9).  $e^*$  also maximizes this expected utility.

# Hidden actions (Moral hazard)

**Proof (cont.)** That is, the manager chooses  $e^*$  under the wage schedule  $w(\cdot)$ . The manager's expected utility is

$$\int \pi f(\pi|e^*)d\pi - g(e^*) - \alpha^* = \bar{u}.$$

He/She accepts the wage. Offering the wage schedule  $w(\cdot)$ , the owner obtains the expected payoff:

$$\int (\pi - w(\pi))f(\pi|e^*)d\pi = \int \alpha^* f(\pi|e^*)d\pi = \alpha^*.$$

This is the maximal profit when effort is observable.

# Hidden actions (Moral hazard)

**Effort is unobservable and manager is risk-averse**

**Stage 1** We find the optimal contract for  $e$ .

$$\min_{w(\pi)} \int w(\pi) f(\pi|e) d\pi \quad (10)$$

$$s.t. (i) \int v(w(\pi)) f(\pi|e) d\pi - g(e) \geq \bar{u},$$

Individual Rationality (IR)

(ii)  $e$  solves

$$\max_{\hat{e} \in \{e_L, e_H\}} \int v(w(\pi)) f(\pi|\hat{e}) d\pi - g(\hat{e}).$$

Incentive Compatibility (IC)

**Case 1: Implementing  $e_L$**  (ii) is

$$\begin{aligned} & \int v(w(\pi)) f(\pi | e_L) d\pi - g(e_L) \\ & \geq \int v(w(\pi)) f(\pi | e_H) d\pi - g(e_H). \end{aligned}$$

We now consider the following wage offer

$$\bar{w}(\pi) = w_e^* = v^{-1}(\bar{u} + g(e_L)) \text{ for all } \pi.$$

This wage satisfies both (i) and (ii). In addition, the owner obtains the same profit as when effort is observable. This wage schedule optimally implements  $e_L$  even when effort is unobservable.

# Hidden actions (Moral hazard)

**Case 2: Implementing  $e_H$**  (ii) is

$$\begin{aligned} & \int v(w(\pi)) f(\pi|e_H) d\pi - g(e_H) \\ & \geq \int v(w(\pi)) f(\pi|e_L) d\pi - g(e_L). \end{aligned}$$

Solving the owner's optimization problem, we have

$$\begin{aligned} & -f(\pi|e_H) + \gamma[v'(w(\pi))f(\pi|e_H)] \\ & + \mu[f(\pi|e_H) - f(\pi|e_L)]v'(w(\pi)) = 0. \end{aligned}$$

where  $\gamma$  and  $\mu$  are the multipliers on constraints (i) and (ii) respectively.

$$f(\pi|e_H) = v'(w(\pi))[\gamma f(\pi|e_H) + \mu[f(\pi|e_H) - f(\pi|e_L)]].$$

## Case 2 (cont.)

$$\begin{aligned} f(\pi|e_H) &= v'(w(\pi))[\gamma f(\pi|e_H) + \mu[f(\pi|e_H) - f(\pi|e_L)]], \\ \frac{1}{v'(w(\pi))} &= \frac{1}{f(\pi|e_H)}[\gamma f(\pi|e_H) + \mu[f(\pi|e_H) - f(\pi|e_L)]], \\ &= \gamma + \mu \left[ 1 - \frac{f(\pi|e_L)}{f(\pi|e_H)} \right]. \end{aligned} \quad (11)$$

**Lemma 14.B.1** In any solution to (10) with  $e = e_H$ ,  
 $\gamma > 0$  and  $\mu > 0$ .

**Proof** Suppose that  $\gamma = 0$ . Since  $F(\cdot|e_H)$  FOS dominates  $F(\cdot|e_L)$ , there is an open interval  $\tilde{\Pi} \subset [\underline{\pi}, \bar{\pi}]$  such that  $f(\pi|e_L)/f(\pi|e_H) > 1$  for all  $\pi \in \tilde{\Pi}$ .

**Proof (cont.)** By  $\gamma = 0$  and  $\mu \geq 0$ ,  $\forall \pi \in \tilde{\Pi}$ , (11) is

$$\frac{1}{v'(w(\pi))} = \gamma + \mu \left[ 1 - \frac{f(\pi|e_L)}{f(\pi|e_H)} \right] \leq 0,$$

that is,  $v'(w(\pi)) \leq 0$ . Since  $v' > 0$ ,  $\gamma > 0$ .

**Proof (cont.)** By  $\gamma = 0$  and  $\mu \geq 0$ ,  $\forall \pi \in \tilde{\Pi}$ , (11) is

$$\frac{1}{v'(w(\pi))} = \gamma + \mu \left[ 1 - \frac{f(\pi|e_L)}{f(\pi|e_H)} \right] \leq 0,$$

that is,  $v'(w(\pi)) \leq 0$ . Since  $v' > 0$ ,  $\gamma > 0$ .

Suppose  $\mu = 0$ . Then,  $1/v'(w(\pi)) = \gamma$ , that is,  $w(\pi)$  is constant. The manager chooses  $e_L$  rather than  $e_H$  (this violates (ii)). Hence,  $\mu > 0$ .



**Proof (cont.)** By  $\gamma = 0$  and  $\mu \geq 0$ ,  $\forall \pi \in \tilde{\Pi}$ , (11) is

$$\frac{1}{v'(w(\pi))} = \gamma + \mu \left[ 1 - \frac{f(\pi|e_L)}{f(\pi|e_H)} \right] \leq 0,$$

that is,  $v'(w(\pi)) \leq 0$ . Since  $v' > 0$ ,  $\gamma > 0$ .

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**Fact 14.B.1** Let  $\hat{w}$  such that  $1/v'(\hat{w}) = \gamma$ . For all  $\pi$

$$w(\pi) > \hat{w} \quad \text{if} \quad \frac{f(\pi|e_L)}{f(\pi|e_H)} < 1, \quad w(\pi) < \hat{w} \quad \text{if} \quad \frac{f(\pi|e_L)}{f(\pi|e_H)} > 1.$$

$w(\pi)$  is not necessarily monotonically increasing in  $\pi$ .

**Example 2**  $\pi \in [0, 2]$ ,  $g(e_H) = a \in (0, 2)$ ,  $g(e_L) = 0$ ,  
 $\bar{u} = b > a$ ,  $v(w) = \sqrt{w}$ ,  $v^{-1}(v) = v^2$ .

For  $\pi \in [0, 2]$ ,

$$f(\pi|e_L) = \begin{cases} 3/4 & \text{if } \pi \leq 1, \\ 1/4 & \text{if } \pi > 1, \end{cases} \quad f(\pi|e_H) = \frac{1}{2},$$

$$v'(w) = 1/(2\sqrt{w}). \quad L(\pi) \equiv \frac{f(\pi|e_L)}{f(\pi|e_H)} = \begin{cases} 3/2 & \text{if } \pi \leq 1, \\ 1/2 & \text{if } \pi > 1. \end{cases}$$

Let  $w(\cdot)$  be an optimal solution to (10) implementing  
 $e = e_H$ . (11) is

$$(2v(w(\pi))) = 2\sqrt{w(\pi)} = \begin{cases} \gamma + \mu(1 - 3/2) & \text{if } \pi \leq 1, \\ \gamma + \mu(1 - 1/2) & \text{if } \pi > 1. \end{cases}$$

**Example 2 (cont.)** Since IR is binding,

$$\int v(w(\pi))f(\pi|e)d\pi - g(e) = \bar{u},$$
$$\rightarrow a + b = \int_0^2 v(w(\pi))f(\pi|e_H)d\pi = \frac{\gamma}{2}.$$

Since IC is binding,

$$\int v(w(\pi))f(\pi|e_H)d\pi - g(e_H)$$
$$= \int v(w(\pi))f(\pi|e_L)d\pi - g(e_L),$$
$$\rightarrow \frac{\gamma}{2} - a = \frac{4\gamma - \mu}{8} \text{ or } \mu = 8a.$$

**Example 2 (cont.)**  $\gamma = 2(a + b)$  and  $\mu = 8a$ .

$$v(w(\pi)) = \sqrt{w(\pi)} = \begin{cases} (2\gamma - \mu)/4 = b - a & \text{if } \pi \leq 1, \\ (2\gamma + \mu)/4 = b + 3a & \text{if } \pi > 1. \end{cases}$$

$$E[w(\pi)|e_H] = (b - a)^2/2 + (b + 3a)^2/2 = b^2 + 2ab + 5a^2.$$

The owner's net profit  $\Pi_H$  is

$$\Pi_H = E(\pi|e_H) - E[w(\pi)|e_H] = 1 - (b^2 + 2ab + 5a^2).$$

## Example 2 (cont.)

The optimal wage implementing  $e_L$  is

$$w_{e_L}^* = v^{-1}(\bar{u} + g(e_L)) = (b + 0)^2 = b^2.$$

The expected gross profit is

$$E(\pi|e_L) = \int_0^1 \pi \frac{3}{4} d\pi + \int_1^2 \pi \frac{1}{4} d\pi = \frac{3}{4}.$$

**Example 3**  $\pi \in [0, 3]$ ,  $g(e_H) = a \in (0, 3)$ ,  $g(e_L) = 0$ ,  
 $\bar{u} = b$ ,  $v(w) = \sqrt{w}$ ,  $v^{-1}(v) = v^2$ .  $v'(w) = 1/(2\sqrt{w})$ .

For  $\pi \in [0, 3]$ ,

$$f(\pi|e_L) = \begin{cases} 1/2 & \text{if } \pi \in [0, 1], \\ 1/6 & \text{if } \pi \in (1, 2], \\ 1/3 & \text{if } \pi \in (2, 3], \end{cases} \quad f(\pi|e_H) = \frac{1}{3},$$

$$L(\pi) \equiv \frac{f(\pi|e_L)}{f(\pi|e_H)} = \begin{cases} 3/2 & \text{if } \pi \in [0, 1], \\ 1/2 & \text{if } \pi \in (1, 2], \\ 1 & \text{if } \pi \in (2, 3]. \end{cases}$$

**Example 3 (cont.)** Let  $w(\cdot)$  be an optimal solution to (10) implementing  $e = e_H$ . (11) is

$$(2v(w(\pi)) \Rightarrow) 2\sqrt{w(\pi)} = \begin{cases} \gamma - \mu/2 & \text{if } \pi \in [0, 1], \\ \gamma + \mu/2 & \text{if } \pi \in (1, 2], \\ \gamma & \text{if } \pi \in (2, 3]. \end{cases}$$

Since IR is binding,

$$\int v(w(\pi))f(\pi|e)d\pi - g(e) = \bar{u},$$
$$\rightarrow a + b = \int_0^3 v(w(\pi))f(\pi|e_H)d\pi = \frac{\gamma}{2}.$$

**Example 3 (cont.)** Since IC is binding,

$$\begin{aligned} & \int v(w(\pi))f(\pi|e_H)d\pi - g(e_H) \\ &= \int v(w(\pi))f(\pi|e_L)d\pi - g(e_L), \\ &\rightarrow \frac{\gamma}{2} - a = \frac{6\gamma - \mu}{12} \text{ or } \mu = 12a. \end{aligned}$$

Substituting  $\gamma$  and  $\mu$  into  $v(w(\pi))$ , we have

$$v(w(\pi)) = \sqrt{w(\pi)} = \begin{cases} (2\gamma - \mu)/4 = b - 2a & \text{if } \pi \in [0, 1], \\ (2\gamma + \mu)/4 = b + 4a & \text{if } \pi \in (1, 2], \\ \gamma/2 = b + a & \text{if } \pi \in (2, 3]. \end{cases}$$





**Example 3 (cont.)** The expected wage payment is

$$E[w(\pi)|e_H] = b^2 + 2ab + 7a^2.$$

The owner's net profit  $\Pi_H$  is

$$\Pi_H = E(\pi|e_H) - E[w(\pi)|e_H] = 3/2 - (b^2 + 2ab + 5a^2).$$



### Example 3 (cont.)

The optimal wage implementing  $e_L$  is

$$w_{e_L}^* = v^{-1}(\bar{u} + g(e_L)) = (b + 0)^2 = b^2.$$

The expected gross profit is



$$E(\pi|e_L) = \int_0^1 \pi \frac{1}{2} d\pi + \int_1^2 \pi \frac{1}{6} d\pi + \int_2^3 \pi \frac{1}{3} d\pi = \frac{4}{3}.$$


$$\text{Eq.(11) : } \frac{1}{v'(w(\pi))} = \gamma + \mu \left[ 1 - \frac{f(\pi|e_L)}{f(\pi|e_H)} \right].$$

### Monotone likelihood ratio property (MLRP)

$L(\pi) \equiv \frac{f(\pi|e_L)}{f(\pi|e_H)}$  is decreasing in  $\pi$ .

**Fact 14.B.2** Let  $w(\cdot)$  be an optimal solution to (10).  
 $w(\cdot)$  is increasing  $\Leftrightarrow$  MLRP holds.

$$\text{Eq.(11)} : \quad \frac{1}{v'(w(\pi))} = \gamma + \mu \left[ 1 - \frac{f(\pi|e_L)}{f(\pi|e_H)} \right].$$

## Monotone likelihood ratio property (MLRP)

$$L(\pi) \equiv \frac{f(\pi|e_L)}{f(\pi|e_H)} \text{ is decreasing in } \pi.$$

**Fact 14.B.2** Let  $w(\cdot)$  be an optimal solution to (10).

$w(\cdot)$  is increasing  $\Leftrightarrow$  MLRP holds.

Taking derivatives of both sides of (11), we have

$$-\frac{v''(w(\pi))w'(\pi)}{[v'(w(\pi))]^2} = -\mu L'(\pi) \rightarrow w'(\pi) = \frac{\mu[v'(w(\pi))]^2}{v''(w(\pi))} L'(\pi).$$

Since  $\mu > 0$  and  $v'' < 0$ ,  $w'(\pi) > 0$  if and only if  $L'(\pi) < 0$ .

**Jensen's Inequality** Let  $x$  be a random variable. Let  $h: \mathfrak{R} \rightarrow \mathfrak{R}$ .

$$h \text{ is concave} \Rightarrow h(E(x)) \geq E(h(x)),$$

$$h \text{ is strictly concave} \Rightarrow h(E(x)) > E(h(x)).$$

**Fact 14.B.3**  $w(\cdot)$  is an optimal wage to implement  $e_H$ .



$$E[w(\pi)|e_H] > v^{-1}(\bar{u} + g(e_H)) = w_{e_H}^* \text{ (observable case).}$$

**Proof** Since IR is binding (Lemma 1),

$$E[v(w(\pi))|e_H] = \bar{u} + g(e_H).$$

Since  $v(\cdot)$  is strictly concave,

$$\begin{aligned} v(E[w(\pi)|e_H]) &> E[v(w(\pi))|e_H] = \bar{u} + g(e_H), \\ \Rightarrow E[w(\pi)|e_H] &> v^{-1}(\bar{u} + g(e_H)) = w_{e_H}^*. \end{aligned}$$



**Another signal** Let  $y$  be another signal of effort which is available to the owner. The density function is  $f(\pi, y|e)$ .

**Implement  $e_H$**  A condition analogous to (11)

$$\frac{1}{v'(w(\pi, y))} = \gamma + \mu \left[ 1 - \frac{f(\pi, y|e_L)}{f(\pi, y|e_H)} \right]. \quad (12)$$

When  $y$  is independent of  $e$ ,  $f(\pi, y|e) = f_1(\pi|e)f_2(y)$ .  
Substituting  $f(\pi, y|e)$  into (12), we find that (12) is independent of  $y$ .

**Intuition** Suppose that the owner **initially** offers a wage schedule depending on  $y$ . If the owner **instead** offers, for each  $\pi$ , the certain payment  $\bar{w}(\pi)$  such that

$$v(\bar{w}(\pi)) = E[v(w(\pi, y))|\pi] = \int v(w(\pi, y))f_2(y)dy.$$

The manager's expected **utility** does not change. The expected **wage payments** becomes lower, that is, the owner is better off.

$$v(\bar{w}(\pi)) = E[v(w(\pi, y))|\pi] < v(E[w(\pi, y)|\pi]).$$

**Further discussion**  $f(\pi, y|e) = f_1(\pi|e)f_2(y|\pi, e).$

If  $f_2$  does not depend on  $e$ , (12) is independent of  $y$ .

## §14.C Hidden information

**Setting** An owner wishes to hire a manager. The random realization of **the manager's disutility** from effort is **not observable**. Now assume that **effort is observable**.

**Hidden Information** Effort  $e \in [0, \infty)$ , Profit:  $\pi(e)$  ( $\pi(0) = 0$ ,  $\pi' > 0$ ,  $\pi'' < 0$ ). Manager's utility:  $u(w, e, \theta)$  ( $\theta \in \mathfrak{R}$  is the manager's unobservable type).

**Utility function**  $u(w, e, \theta) = v(w - g(e, \theta))$ , where  $g(e, \theta)$  measures the disutility of effort in monetary units.



# Hidden information

**Utility:**  $u(w, e, \theta) = v(w - g(e, \theta)), (v' > 0, v'' < 0).$

**Disutility**  $g(e, \theta)$ :  $g(0, \theta) = 0 \ \forall \theta.$



$$g_e(e, \theta) \begin{cases} > 0 & \text{for } e > 0, \\ = 0 & \text{for } e = 0, \end{cases} \quad g_{ee}(e, \theta) > 0 \ \forall e,$$

$$g_\theta(e, \theta) < 0 \ \forall e, \quad g_{e\theta}(e, \theta) \begin{cases} < 0 & \text{for } e > 0, \\ = 0 & \text{for } e = 0. \end{cases}$$

Higher values of  $\theta$  are more productive states.

The indifference curves have the single-crossing property discussed in Ch.13.

**Type:** After the contract is signed,  $\theta_H$  or  $\theta_L$  is randomly realized ( $\theta_H > \theta_L$ ,  $\Pr(\theta_H) = \lambda \in (0, 1)$ ).



**A contract** The risk-neutral owner should insure the manager against fluctuations in his income. The contract must make the level of managerial effort responsive to the disutility incurred by the manager.

**$\theta$  is observable** The owner offers two wage-effort pairs  $(w_i, e_i)$  for state  $\theta_i$  ( $i = H, L$ ).

$$\begin{aligned} \max_{w_L, e_L \geq 0, w_H, e_H \geq 0} & \quad \lambda[\pi(e_H) - w_H] + (1 - \lambda)[\pi(e_L) - w_L], \\ \text{s.t.} & \quad \lambda v(w_H - g(e_H, \theta_H)) \\ & \quad + (1 - \lambda)v(w_L - g(e_L, \theta_L)) \geq \bar{u}. \end{aligned}$$

The constraint must be binding.

**F.O.C.** The first-order conditions ( $\gamma$  is the multiplier)

$$-\lambda + \gamma \lambda v'(w_H^* - g(e_H^*, \theta_H)) = 0, \quad (13)$$

$$-(1 - \lambda) + \gamma(1 - \lambda)v'(w_L^* - g(e_L^*, \theta_L)) = 0, \quad (14)$$

$$\lambda \pi'(e_H^*) - \gamma \lambda v'(w_H^* - g(e_H^*, \theta_H))g_e(e_H^*, \theta_H) \leq 0, \quad (15)$$

$$(1 - \lambda)\pi'(e_L^*) - \gamma(1 - \lambda)v'(w_L^* - g(e_L^*, \theta_L))g_e(e_L^*, \theta_L) \leq 0, \quad (16)$$

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$$(1 - \lambda)\pi'(e_L^*) - \gamma(1 - \lambda)v'(w_L^* - g(e_L^*, \theta_L))g_e(e_L^*, \theta_L) \leq 0, \quad (16)$$

The first inequality in (15) is replaced with equality if  $e_H^* > 0$ .

The second inequality in (16) is replaced with equality if  $e_L^* > 0$ .

**F.O.C.** The first-order conditions ( $\gamma$  is the multiplier)

$$-\lambda + \gamma \lambda v'(w_H^* - g(e_H^*, \theta_H)) = 0, \quad (13)$$

$$-(1 - \lambda) + \gamma(1 - \lambda)v'(w_L^* - g(e_L^*, \theta_L)) = 0, \quad (14)$$

$$\lambda \pi'(e_H^*) - \gamma \lambda v'(w_H^* - g(e_H^*, \theta_H)) g_e(e_H^*, \theta_H) \leq 0, \quad (15)$$

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**Insuring the agent** (13) and (14) lead to

$$v'(w_H^* - g(e_H^*, \theta_H)) = v'(w_L^* - g(e_L^*, \theta_L)). \quad (17)$$

This implies that  $w_H^* - g(e_H^*, \theta_H) = w_L^* - g(e_L^*, \theta_L)$ .

**Effort level** Since  $g_e(0, \theta) = 0$  and  $\pi'(0) > 0$ ,  $e_i^* > 0$ .

The combination of (13) and (15) ((14) and (16)) leads to

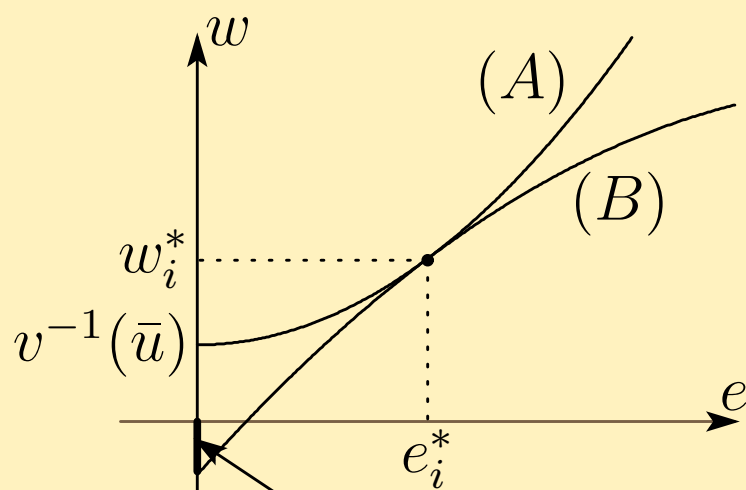
$$\pi'(e_i^*) = g_e(e_i^*, \theta_i) \quad \text{for } i = L, H. \quad (18)$$

**Proposition 14.C.1** The optimal contract involves effort level  $e_i^*$  in state  $\theta_i$  such that  $\pi'(e_i^*) = g_e(e_i^*, \theta_i)$  and fully insures the manager.

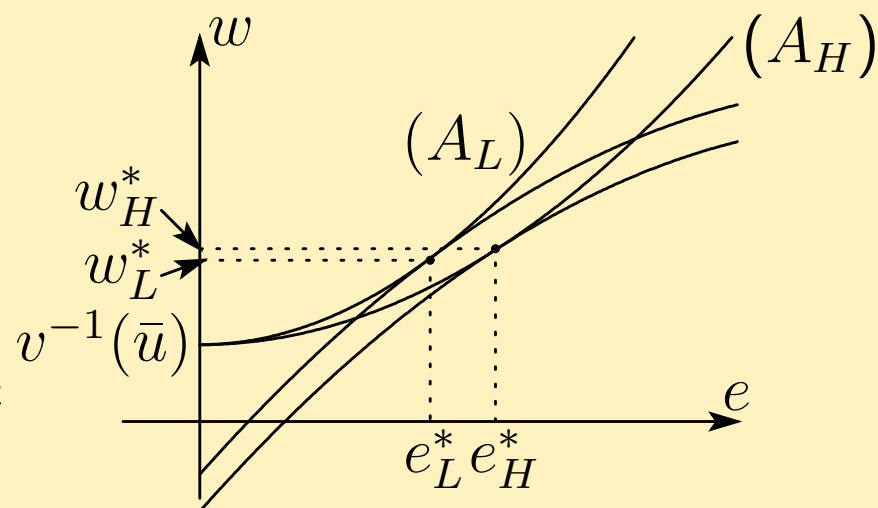
$$v'(w_H^* - g(e_H^*, \theta_H)) = v'(w_L^* - g(e_L^*, \theta_L)),$$

$$\pi'(e_i^*) = g_e(e_i^*, \theta_i) \quad \text{for } i = L, H,$$

$$(A) \quad v(w - g(e, \theta_i)) = \bar{u}, \quad (B) \quad \pi(e) - w = \Pi_i^*.$$



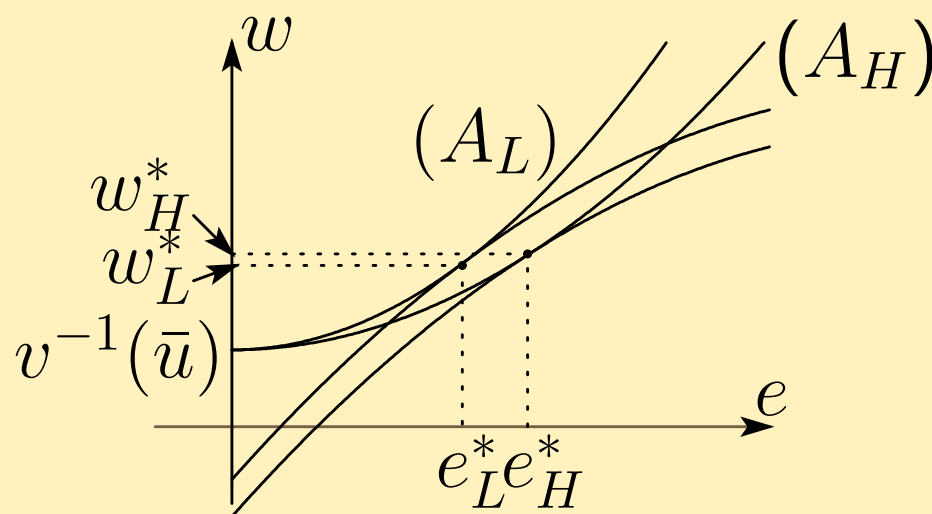
The owner's profit



**Only the manager observes  $\theta$**  If the owner offers  $(w_L^*, e_L^*)$  and  $(w_H^*, e_H^*)$ , the manager chooses  $(w_L^*, e_L^*)$  in both states,  $\theta_L$  and  $\theta_H$ .

In stage  $\theta_H$ , the manager will lie to the owner, claiming that the state is  $\theta_L$ .

What is the optimal contract?



An important result known as the **revelation principle** greatly simplifies the analysis of those types of contracting problems.



# Revelation mechanism



This part is based on Laffont and Martimort (2001) *The Theory of Incentives*.



**Definition 14.C.1** Denote the set of possible states (feasible allocations) by  $\Theta$  (by  $\mathcal{A}$ ). A *direct revelation mechanism* is a mapping  $h(\cdot)$  from  $\Theta$  to  $\mathcal{A}$  which writes as  $h(\theta) = (w(\theta), e(\theta))$  for all  $\theta$  belonging to  $\Theta$ . The owner commits to offer the transfer  $w(\tilde{\theta})$  and the effort level  $e(\tilde{\theta})$  if the manager announces the value  $\tilde{\theta}$  for any  $\tilde{\theta}$  belonging to  $\Theta$ .

**Definition 14.C.2** A direct revelation mechanism  $h(\cdot)$  is *truthful* if it is incentive compatible for the manager to announce his/her true type for any type.

$$\begin{aligned} v(w(\theta_L) - g(e(\theta_L), \theta_L)) &\geq v(w(\theta_H) - g(e(\theta_H), \theta_L)), \\ v(w(\theta_H) - g(e(\theta_H), \theta_H)) &\geq v(w(\theta_L) - g(e(\theta_L), \theta_H)). \end{aligned}$$

**Definition 14.C.3** Let  $\mathcal{M}$  be the message space offered to the manager by a more general mechanism. A *mechanism* is a message space  $\mathcal{M}$  and a mapping  $\tilde{h}(\cdot)$  from  $\mathcal{M}$  to  $\mathcal{A}$  which writes as  $\tilde{h}(m) = (\tilde{w}(m), \tilde{e}(m))$  for all  $m$  belonging to  $\mathcal{M}$ .

When facing such a mechanism, the manager with type  $\theta$  chooses a best message  $m^*(\theta)$  that is implicitly defined as

$$v(\tilde{w}(m^*(\theta)) - g(\tilde{e}(m^*(\theta)), \theta)) \geq v(\tilde{w}(\tilde{m}) - g(\tilde{e}(\tilde{m}), \theta)). \quad (19)$$

for all  $\tilde{m}$  in  $\mathcal{M}$ .

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for all  $\tilde{m}$  in  $\mathcal{M}$ .

The mechanism  $(\mathcal{M}, \tilde{h}(\cdot))$  induces *an allocation rule*  $a(\theta) = (\tilde{w}(m^*(\theta)), \tilde{e}(m^*(\theta)))$  mapping the set of types  $\Theta$  into the set of allocations  $\mathcal{A}$ .

**Proposition 14.C.2** Any allocation rule  $a(\theta)$  obtained with a mechanism  $(\mathcal{M}, \tilde{h}(\cdot))$  can also be implemented with a truthful direct revelation mechanism.

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**Proof** The indirect mechanism  $(\mathcal{M}, \tilde{h}(\cdot))$  induces an allocation rule  $a(\theta) = (\tilde{w}(m^*(\theta)), \tilde{e}(m^*(\theta)))$  from  $\Theta$  into  $\mathcal{A}$ .

**Proposition 14.C.2** Any allocation rule  $a(\theta)$  obtained with a mechanism  $(\mathcal{M}, \tilde{h}(\cdot))$  can also be implemented with a truthful direct revelation mechanism.

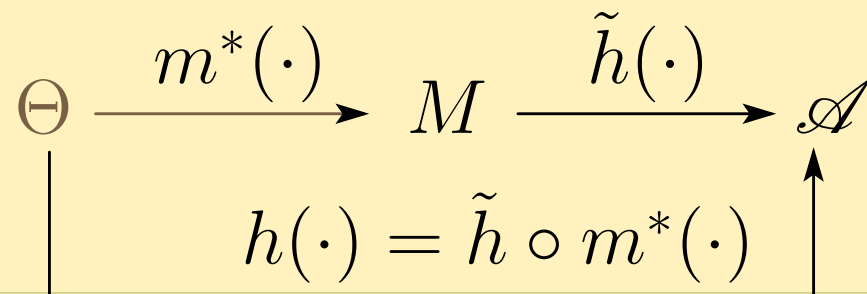
**Proof** The indirect mechanism  $(\mathcal{M}, \tilde{h}(\cdot))$  induces an allocation rule  $a(\theta) = (\tilde{w}(m^*(\theta)), \tilde{e}(m^*(\theta)))$  from  $\Theta$  into  $\mathcal{A}$ . By composition of  $\tilde{h}(\cdot)$  and  $m^*(\cdot)$ , we can construct a direct revelation mechanism  $h(\cdot)$  mapping  $\Theta$  into  $\mathcal{A}$ , namely  $h = \tilde{h} \circ m^*$  or for all  $\theta \in \Theta$

$$h(\theta) = (w(\theta), e(\theta)) \equiv \tilde{h}(m^*(\theta)) = (\tilde{w}(m^*(\theta)), \tilde{e}(m^*(\theta))).$$

**Proposition 14.C.2** Any allocation rule  $a(\theta)$  obtained with a mechanism  $(\mathcal{M}, \tilde{h}(\cdot))$  can also be implemented with a truthful direct revelation mechanism.

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**Proof (cont.)** We now check that the direct revelation mechanism  $h(\cdot)$  is truthful. Since inequality (19),

$$v(\tilde{w}(m^*(\theta)) - g(\tilde{e}(m^*(\theta)), \theta)) \geq v(\tilde{w}(\tilde{m}) - g(\tilde{e}(\tilde{m}), \theta)),$$

is true for all  $\tilde{m}$ , it holds in particular for  $\tilde{m} = m^*(\theta')$  for all  $\theta' \in \Theta$ .



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is true for all  $\tilde{m}$ , it holds in particular for  $\tilde{m} = m^*(\theta')$  for all  $\theta' \in \Theta$ . Thus, for all  $(\theta, \theta')$  in  $\Theta$

$$v(\tilde{w}(m^*(\theta)) - g(\tilde{e}(m^*(\theta)), \theta)) \geq v(\tilde{w}(m^*(\theta')) - g(\tilde{e}(m^*(\theta')), \theta))$$

**Proof (cont.)** We now check that the direct revelation mechanism  $h(\cdot)$  is truthful. Since inequality (19),

$$v(\tilde{w}(m^*(\theta)) - g(\tilde{e}(m^*(\theta)), \theta)) \geq v(\tilde{w}(\tilde{m}) - g(\tilde{e}(\tilde{m}), \theta)),$$

is true for all  $\tilde{m}$ , it holds in particular for  $\tilde{m} = m^*(\theta')$  for all  $\theta' \in \Theta$ . Thus, for all  $(\theta, \theta')$  in  $\Theta$

$$v(\tilde{w}(m^*(\theta)) - g(\tilde{e}(m^*(\theta)), \theta)) \geq v(\tilde{w}(m^*(\theta')) - g(\tilde{e}(m^*(\theta')), \theta))$$

Finally, using the definition of  $h(\cdot)$ , we have

$$v(w(\theta) - g(e(\theta), \theta)) \geq v(w(\theta') - g(e(\theta'), \theta)),$$

for all  $(\theta, \theta')$  in  $\Theta$ . The direct revelation mechanism  $h(\cdot)$  is truthful. Q.E.D.

# A special case (infinite risk aversion)

**Assumption (infinite risk aversion)** The manager's expected utility is equal to his/her lowest utility level across the two states.

In each state, an infinitely risk-averse manager has a utility level equal to  $\bar{u}$ .

**Owner** By the revelation principle, the problem is

$$\max_{w_L, e_L \geq 0, w_H, e_H \geq 0} \lambda[\pi(e_H) - w_H] + (1 - \lambda)[\pi(e_L) - w_L], \quad (20)$$

$$s.t. \quad (i) \quad w_L - g(e_L, \theta_L) \geq v^{-1}(\bar{u}),$$

$$(ii) \quad w_H - g(e_H, \theta_H) \geq v^{-1}(\bar{u}),$$

$$(iii) \quad w_H - g(e_H, \theta_H) \geq w_L - g(e_L, \theta_H),$$

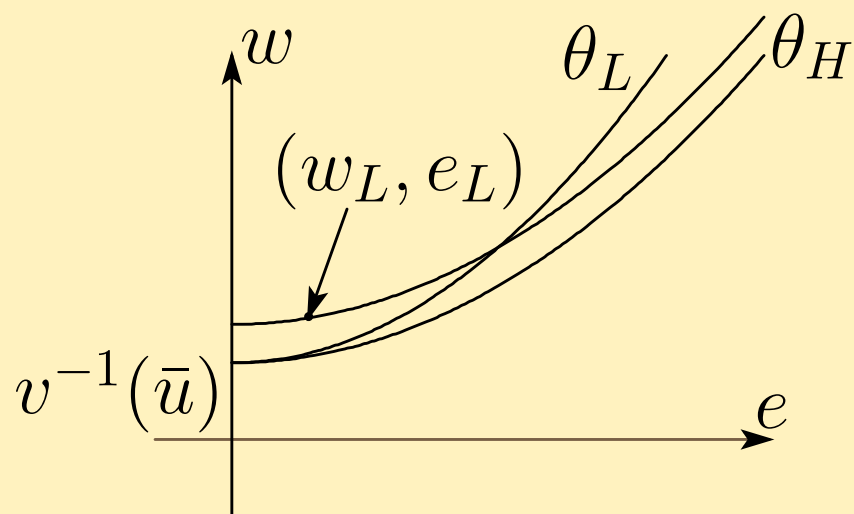
$$(iv) \quad w_L - g(e_L, \theta_L) \geq w_H - g(e_H, \theta_L).$$

**Lemma 14.C.1** We can ignore constraint (ii).

**Proof** By (iii),  $w_H - g(e_H, \theta_H) \geq w_L - g(e_L, \theta_H)$ . By the assumption of  $g(e, \theta)$  and (i),

$$w_L - g(e_L, \theta_H) \geq w_L - g(e_L, \theta_L) \geq v^{-1}(\bar{u}).$$

That is, whenever (i) and (iii) are satisfied, (ii) is also satisfied.



**Lemma 14.C.2** An optimal contract in problem (20) must have  $w_L - g(e_L, \theta_L) = v^{-1}(\bar{u})$ .

$$\begin{aligned} \max_{w_L, e_L \geq 0, w_H, e_H \geq 0} & \lambda[\pi(e_H) - w_H] + (1 - \lambda)[\pi(e_L) - w_L], \\ \text{s.t. } & (i) \ w_L - g(e_L, \theta_L) \geq v^{-1}(\bar{u}), \\ & (ii) \ w_H - g(e_H, \theta_H) \geq v^{-1}(\bar{u}), \\ & (iii) \ w_H - g(e_H, \theta_H) \geq w_L - g(e_L, \theta_H), \\ & (iv) \ w_L - g(e_L, \theta_L) \geq w_H - g(e_H, \theta_L). \end{aligned}$$

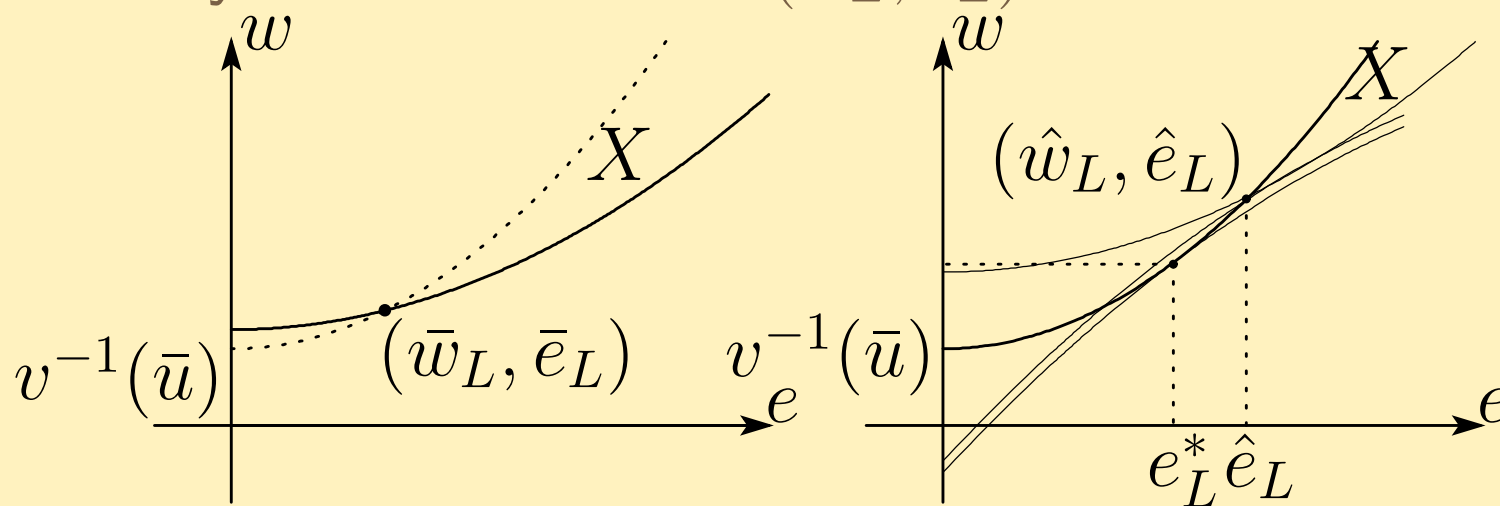
**Proof** Suppose that there is an optimal solution  $[(w_L, e_L), (w_H, e_H)]$  in which  $w_L - g(e_L, \theta_L) > v^{-1}(\bar{u})$ .

A new wages  $w'_L = w_L - \varepsilon$  and  $w'_H = w_H - \varepsilon$ , where  $\varepsilon > 0$  is small enough, satisfies (i).

The new wage does not affect the incentive constraints.

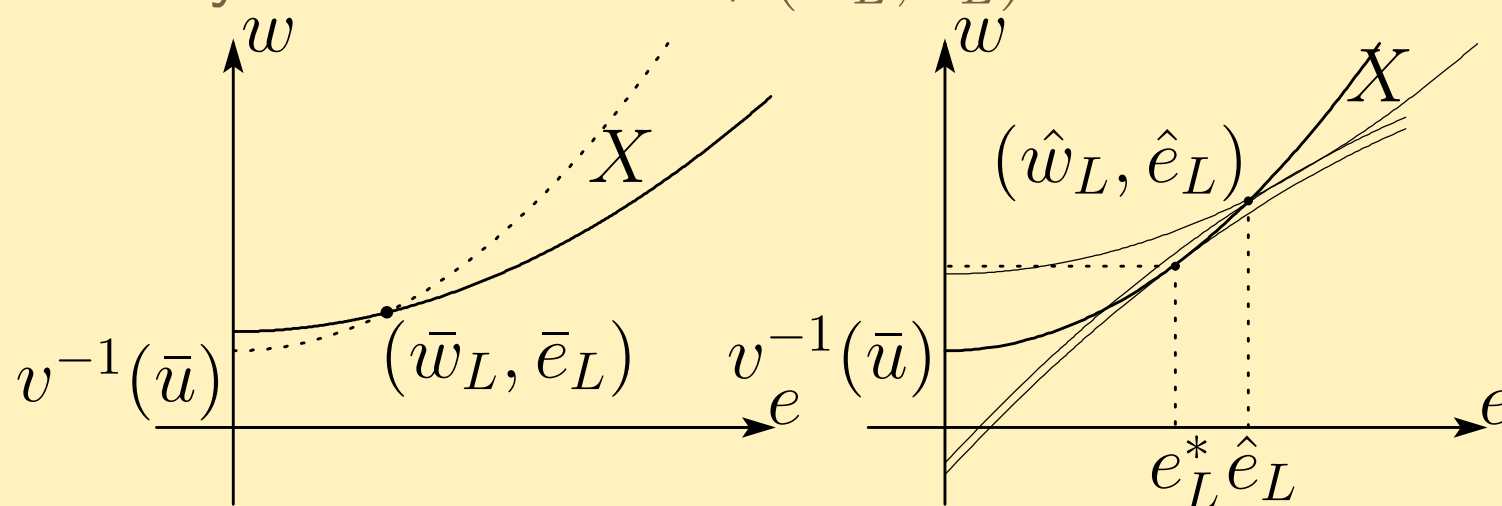
**Lemma 14.C.3** In any optimal contract:  $e_L \leq e_L^*$  and  $e_H = e_H^*$ , where  $e_i^*$  would be the effort level of type  $\theta_i$  if  $\theta$  were observable ( $i = H, L$ ).

**Proof** By Lemma 14.C.2,  $(w_L, e_L)$  lies on the dot-line.



**Lemma 14.C.3** In any optimal contract:  $e_L \leq e_L^*$  and  $e_H = e_H^*$ , where  $e_i^*$  would be the effort level of type  $\theta_i$  if  $\theta$  were observable ( $i = H, L$ ).

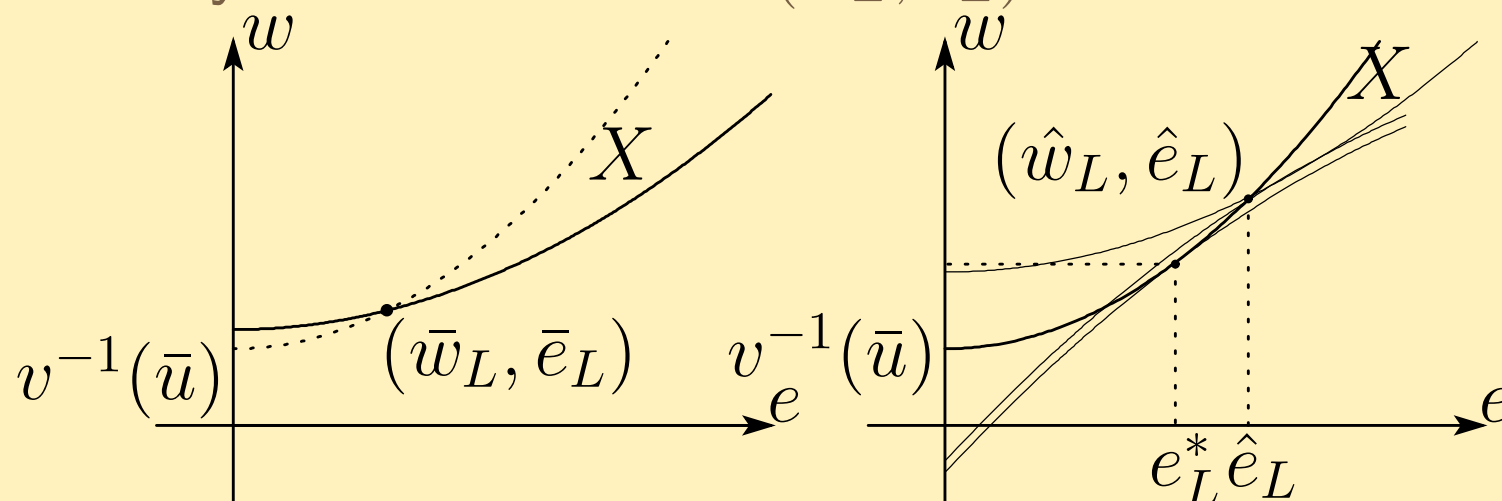
**Proof** By Lemma 14.C.2,  $(w_L, e_L)$  lies on the dot-line.



By the incentive constraints,  $(w_H, e_H)$  must lie in  $X$ .

**Lemma 14.C.3**  $e_L \leq e_L^*$  and  $e_H = e_H^*$ ,

**Proof** By Lemma 14.C.2,  $(w_L, e_L)$  lies on the dot-line.

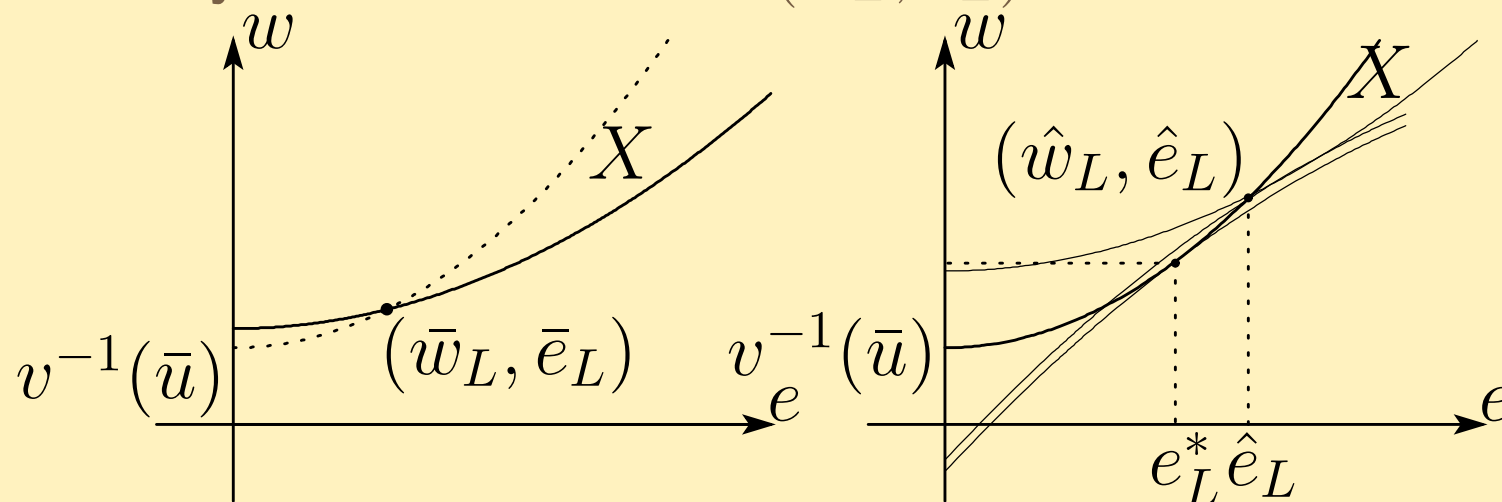


Suppose that  $\hat{e}_L > e_L^*$ . The isoprofit curve which goes through  $(\hat{w}_L, \hat{e}_L)$  lies above the one which goes through  $(w_L^*, e_L^*)$ . The owner can raise the profit in stage  $\theta_L$  by choosing  $(w_L^*, e_L^*)$  that does not narrow  $X$ .



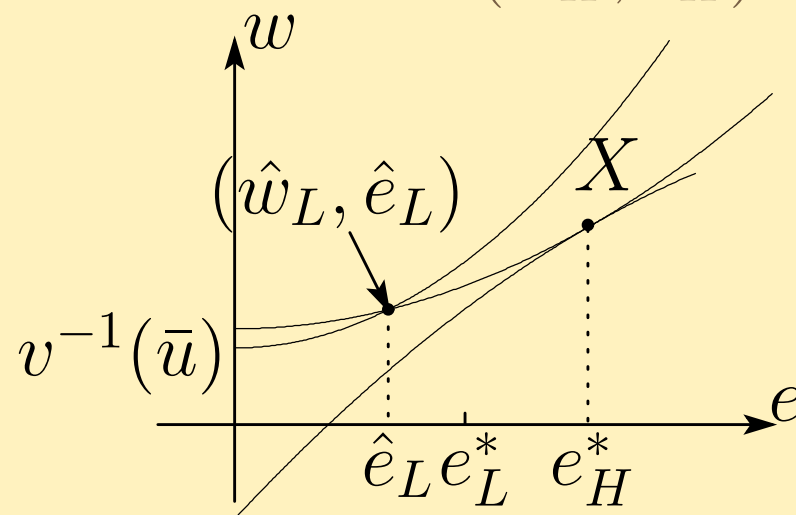
**Lemma 14.C.3**  $e_L \leq e_L^*$  and  $e_H = e_H^*$ ,

**Proof** By Lemma 14.C.2,  $(w_L, e_L)$  lies on the dot-line.



Suppose that  $\hat{e}_L > e_L^*$ . The isoprofit curve which goes through  $(\hat{w}_L, \hat{e}_L)$  lies above the one which goes through  $(w_L^*, e_L^*)$ . The owner can raise the profit in stage  $\theta_L$  by choosing  $(w_L^*, e_L^*)$  that does not narrow  $X$ . A contract with  $\hat{e}_L > e_L^*$  cannot be optimal.

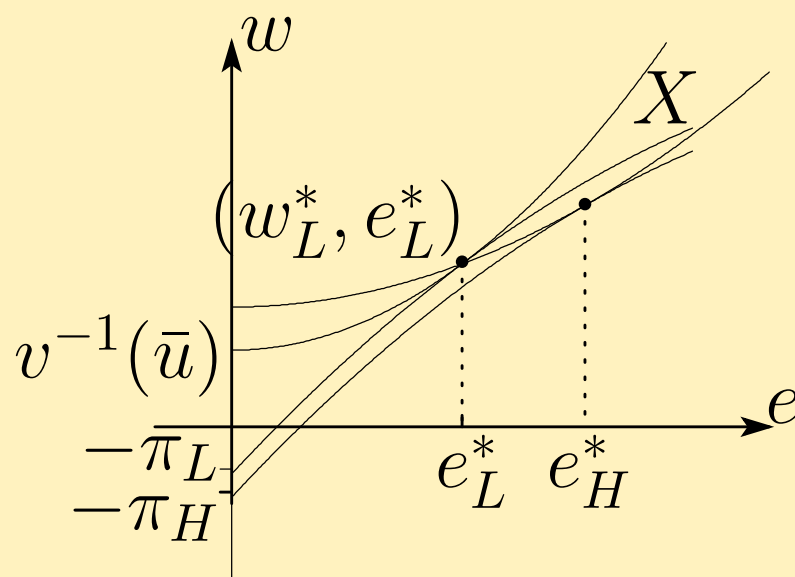
**Proof (cont.)** Given  $(\hat{w}_L, \hat{e}_L)$  with  $\hat{e}_L \leq e_L^*$  (see Figure), the owner's problem is to find  $(w_H, e_H)$  in region  $X$ .



The solution occurs at a point of tangency between the manager's state  $\theta_H$  indifference curve through point  $(\hat{w}_L, \hat{e}_H)$  and an isoprofit curve for the owner. This tangency occurs at  $e = e_H^*$  (this is characterized by (18) in the observable case).

**Lemma 14.C.4** In any optimal contract,  $e_L < e_L^*$ .

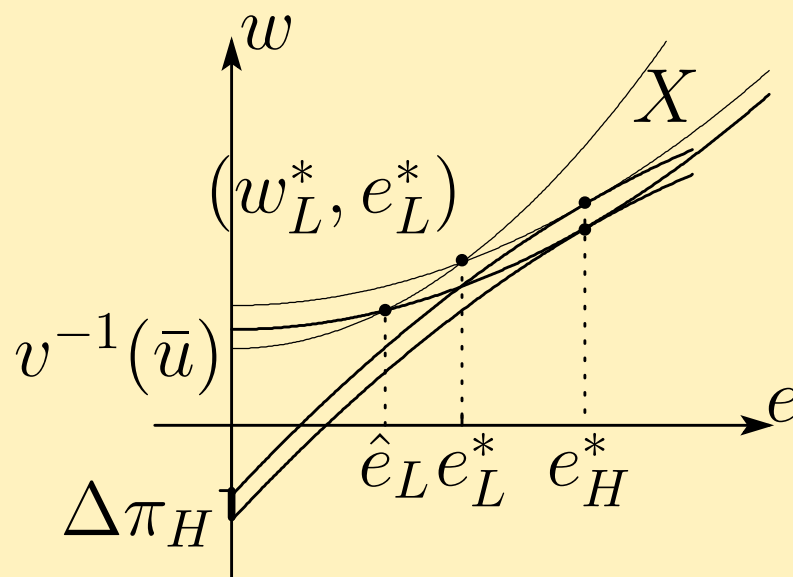
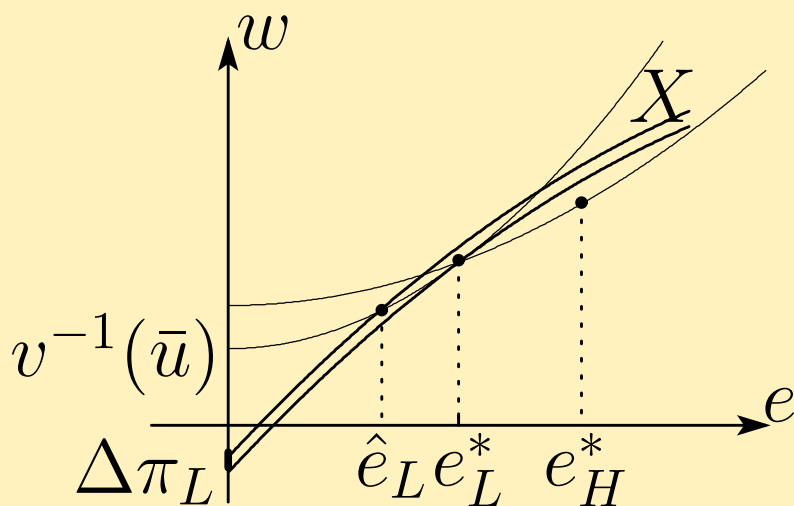
**Proof (sketch)** We now set  $e_L = e_L^*$  (see Figure).





The expected profit is  $\lambda\pi_H + (1 - \lambda)\pi_L$ .

Suppose that the owner slightly lowers  $e_L$  from  $e_L^*$  to  $\hat{e}_L$ .

**Proof (cont.)** Under  $\hat{e}_L$ ,  $\pi_L$  decreases but  $\pi_H$  increases.



When the difference between  $e_L^*$  and  $\hat{e}_L$  is small enough,  $\Delta\pi_L$  is nearly equal to zero because the envelop theorem can be applied to this problem ( $e_L^*$  is the first-best result to maximize the owner's profit).



**The optimal level of  $e_L$**  The greater the likelihood of state  $\theta_H$ , the more the owner is willing to distort the state  $\theta_L$  outcome. The optimal level of  $e_L$  satisfies:

$$[\pi'(e_L) - g_e(e_L, \theta_L)] + \frac{\lambda}{1 - \lambda} [g_e(e_L, \theta_H) - g_e(e_L, \theta_L)] = 0.$$

When  $e = e_L^*$ , the first term is zero and the second term is strictly negative.

**Proposition 14.C.3**  $e_H = e_H^*$  and  $e_L < e_L^*$ . The manager receives a utility greater than  $\bar{u}$  in state  $\theta_H$ . The owner's profit is lower than when  $\theta$  is observable. The infinitely risk-averse manager's expected utility is the same as when  $\theta$  is observable.